

Iowa Medicaid Enterprise

Notification Date: January 19, 2021

To: Pharmacy Providers

From: Iowa Medicaid Enterprise (IME)

Effective Date: Monday 25, 2021

Time: 7:00 p.m. – 9:00 p.m.

Subject: IME Pharmacy Provider Portal Maintenance Window

Due to scheduled system maintenance, the IME Pharmacy Provider Portal system may be unavailable on Monday, January 25, 2021 from 7:00 p.m. to 9:00 p.m. CT. Providers may not be able to utilize the system during this time. We apologize for any inconvenience this may cause.

The IME would like to thank all Iowa Medicaid pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the POS Helpdesk at 877-463-7671 or 515-256-4608 locally in Des Moines.