

# Iowa Medicaid Enterprise Point of Sale Downtime

*Notification Date: May 26, 2011*

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**To:** Pharmacy Providers  
**From:** Iowa Medicaid Enterprise (IME)  
**Effective Date:** June 5, 2011  
**Time:** 12:01 a.m. (CST) – 6:00 a.m. (CST)  
**Subject:** Scheduled Maintenance Window (POS Downtime)

<b>BIN#</b>	<b>PCN</b>	<b>Plan Name</b>	<b>Comments</b>
<b>011933</b>	<b>IAPOP</b>	Iowa Medicaid Enterprise	Pharmacy Claims Only

Due to scheduled file maintenance the Iowa Medicaid Enterprise Point of Sale (POS) system will be unavailable for 6 hours on June 5, 2011; starting Sunday morning from 12:01 a.m. – 6:00 a.m. Pharmacy claims will not be adjudicated during this time. Pharmacy claims may be submitted after 6:00 a.m. on Sunday, June 5, 2011. We apologize for any inconvenience this may cause you.

The IME would like to thank all Iowa Medicaid Pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the Point of Sale Help Desk at 877-463-7671 or 515-256-4608 locally in Des Moines.

Thank you for your cooperation.