

January 24, 2007

**IOWA MEDICAID ENTERPRISE**

To: Pharmacy Providers

From: Iowa Medicaid Enterprise (IME)

Effective Date: January 27<sup>th</sup> 2:00 p.m. CST until 10:00 a.m. on January 28<sup>th</sup>, 2007

Subject: IME Point of Sale (POS) System Maintenance

Due to scheduled file maintenance, The Iowa Medicaid Enterprise Point of Sale (POS) system will be unavailable on **Saturday, January 27<sup>th</sup>, 2007 from 2:00 p.m. until 10:00 a.m. on Sunday, January 28<sup>th</sup>, 2007**. Pharmacy claims will not be adjudicated during this time. Pharmacy claims may be resubmitted after 10:00 a.m. on Sunday, January 28, 2007. We apologize for any inconvenience this may cause you.

The Iowa Medicaid Enterprise would like to again thank all Iowa Medicaid Pharmacy providers for their patience during this process. If you have any questions regarding this issue, please call the Point-of-Sale Help Desk at 877-463-7671(515-725-1107 in Des Moines).